



## 2012 Season Newsletter

### Dear Access Landscaping Customer:

Spring is around the corner and Access Landscaping (AL) is preparing for an early start to meet your **landscape, mulch and mowing needs.**

I hope you have been happy with our services over the years and we look forward to serving you in 2012.

**MULCH and LANDSCAPE SERVICES** (including **BULK GOODS**) **will start** in March. If you need **MULCH, LANDSCAPE SERVICES, or BULK GOODS** or to determine if we can provide any other service (e.g., yard clean up) **please call to order and schedule.**

**MOWING SEASON** for existing mowing customers **will start the first week of April (April 2, 2012).**

*If you are not an existing mowing customer, but would like to become one, please contact Access Landscaping to schedule and begin service.*

**For most existing MOWING customers in 2012, AL is keeping its 2011 price schedule.** Costs have continued to increase for gasoline and diesel fuels. As a result, AL will continue with a modest fuel surcharge. However, if you refer a neighbor, both you and your neighbor will receive a reduced fuel surcharge. Refer two or more neighbors and each will receive a further reduction in the fuel surcharge.

If you make a referral outside of your neighborhood, you will receive an Access Landscaping gift certificate.

Customer Service remains our number one priority. If you are not happy with any service we provide, please call us immediately or within 24 hours to the office or my cell number below and we will rectify the problem as soon as possible.

Payment is still due by the 15<sup>th</sup> of the month for lawn maintenance (mowing). Payment for landscaping services (mulch, clean up, bed prep, etc) is due upon completion. We understand that many of you use payment service companies or some other means to make payments. This year we will continue **electronic and credit card payments** for those customers who request such. Other arrangements will also be accommodated upon request.

As always, I want to thank you for your patronage in the past and I look forward to serving you in 2012.

Sincerely,

*David G. Williamson*  
Proprietor

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